

Terms and conditions, privacy policy

All terms and conditions defined in contract between PEGRES obuv s.r.o. seated on Hornosušská 4b, Havirov 73564, Czech Republic and business partner are applicable on orders placed through PegresShop B2B web shop. This terms and conditions define specific procedures for ordering, payment, delivery and returns of goods that are offered on PegresShop B2B web shop. Customer is every PegresShop B2B web shop visitor that makes an order through email using ordering forms from B2B web shop.

ORDERING

Customer can place an order through email info@pegresshop.eu using ordering forms located on the PegresShop B2B web shop 7 days a week, 24 hours a day. There is no minimum order quantity. The order is placed by sending the pdf. or xls. order sheet on the email info@pegresshop.eu.

PRICING

All wholesale prices are nominated in Euros (€) excluding VAT and they are informative, we reserve possibility of errors. Furthermore, please take into consideration our recommended minimum selling prices, as the prices for our products should not be sold below this price level under any circumstances (including VAT).

PRODUCTION TIME

The final production confirmation will be provided to the customer in the final order confirmation email. The production time depends on our manufacturing capacities and agreement with the customer. We accept pre-season orders based on the deadlines specified on our website. In other cases, the delivery of goods is subject to agreement, order size, payment history, and other relevant factors.

PAYMENT TERMS

Payment terms agreed upon and used in previous orders apply to orders placed through email using forms from PegresShop B2B web shop. **Only the advance payments are**

accepted as deposits before commencing the production of the respective order. Once the payment for the goods is received, the production process initiates.

ORDER CONFIRMATION

Order confirmation by email is sent on customers e-mail address after placing an order. By doing so the order becomes obligatory.

DELIVERY

PEGRES obuv s.r.o. can schedule the delivery based on the customers' request using the DHL services.

DELIVERY COST

Customer pays for transport expense, which is charged on the invoice, if not agreed else.

RECLAMATIONS / RETURNS

Customer has right to reclamation. Reclamations should be sent on e-mail: info@pegresshop.eu . PEGRES obuv s.r.o. will decide regarding reclamation approval in 30 days from receiving it. If PEGRES obuv s.r.o. approves reclamation, customer will get a credit note. Customers cannot return article without prior approval from PEGRES obuv s.r.o.

CONTENT

PegresShop B2B web shop users cannot use or share content shown on PegresShop B2B web shop without prior approval from PEGRES obuv s.r.o.

FINAL PROVISIONS

The contractual relationship between the Customer and PEGRES obuv s.r.o. will be governed by Czech law. All disputes arising under the Agreement and out of legal relationships established by this Agreement will be settled by a Czech court, whose local jurisdiction will be established according to the company PEGRES obuv s.r.o. registered address.

ADDITIONAL REMARKS

All articles' photographs, descriptions and prices are informative. PEGRES obuv s.r.o. and PegresShop B2B web shop reserve possibility of errors.